

## Our guarantee is forged in steel!

Fishbowl customers who are properly trained have a 92% satisfaction rating. Maybe that's why we have the #1 requested manufacturing and warehouse management solutions for QuickBooks® users.

Our guarantee is straightforward. When you buy our software, plus qualifying on-site training or in-house training, we'll give you 60 days after training to put our software through the ringer. If after 60 days you are not satisfied, we'll refund the cost of your software purchase.\*

## Now that's confidence!

If you're looking at other inventory solutions, ask them if they will match our guarantee.

Don't be surprised when they say no. We offer a robust, best-in-class solution that will give you the competitive advantage you're looking for. We are so positive about our solution, if you're not satisfied after the trial period, we'll refund your money...



## and that's iron-clad!

All you need to do to qualify is purchase the appropriate on-site or custom in-house training. Speak with one of our inventory experts to learn more. Call **800.774.7085 Option #2**. See terms and conditions, as well as additional details on the following page.



***"This software has the best tech support I have ever used. The tech staff is extremely knowledgeable, polite, friendly, and willing to stay on the phone with me as long as I need them, answering all my questions and even making suggestions to help make my job easier." Donna—Special Bee***

\*Less a restocking fee.

***Fishbowl provides a satisfaction guarantee to all customers subject to the following conditions:***

Customer must purchase and complete one of the two following training options:

**Custom On-site Training.** This is a minimum two-day training to be conducted at customer's facility.

**In-House Training.** This is a two or more day training held at the Fishbowl facility in Orem, Utah. You can send as many employees as you like, but we recommend you send at least two.

***All training must be conducted by Fishbowl employees.***

In order for the above training options to qualify for the **Fishbowl Satisfaction Guarantee**, the training must be purchased either at the time of initial software purchase or within 30 days from the date of initial software purchase. If desired training is purchased after the initial software purchase, but within the 30 days following the purchase of software, there is a 30% price increase on all training purchased due to scheduling complications when not purchased with software. Regardless of the training option selected, all training must be completed within 180 days from the date the training is purchased.

Customers electing to purchase one of the two approved training options must actively use Fishbowl Manufacturing or Fishbowl Warehouse software for 60 days after the final day of training. Following the expiration of the 60-day satisfaction guarantee period, customers will have 30 days to return the software in accordance with the previously stated return policy (section 1.3 of Order Form and Sales Agreement).

The satisfaction guarantee is limited to software purchased from Fishbowl and specifically excludes all services, training, and hardware purchased from Fishbowl.

***Training Details***

**Custom On-site Training Package** – We come to you.

**What is included?** —On-site trainings are two or more days. Talk to your sales representative for specifics on pricing.

**In-House Training Package** – You come to us.

**What is included?**—Two or more days of in-house classroom-style training for two or more people.

For other training questions, please call **800.774.7085 Option #3**.

For general Satisfaction Guarantee questions, pick **Option #2**.

**Sign up for a personalized product overview by calling 1.800.774.7085 ext. 2  
or visit our website at [www.fishbowlinventory.com](http://www.fishbowlinventory.com)**



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