



Our guarantee is rock solid & towers above the rest!

We know that Fishbowl customers who are properly trained have a 92% satisfaction rating. Maybe that's why we're the #1 inventory management solution for QuickBooks® users.

Our guarantee is straightforward. When you buy our software, plus qualifying onsite training or in-house training, we'll give you 120 days after training to put our software through the ringer. If after 120 days you are not satisfied, we'll refund 100% of the cost of your software purchase.

Now that's confidence!

If you're looking at other inventory solutions, ask them if they will match our guarantee. Don't be surprised when they say no. We offer a robust, best-in-class solution that will give you the competitive advantage you're looking for. We are so positive about our solution, if you're not satisfied after the trial period, we'll refund your money ...and that's set in stone!

All you need to do to qualify is purchase the appropriate onsite or custom in-house training. Speak with one of our inventory experts to learn more. Call **800.774.7085 Option #2**.



Fishbowl provides a satisfaction guarantee to all customers subject to the following conditions:

Customer must purchase and complete one of the two following training options:

Onsite Training. Customer must purchase a minimum two-day training to be conducted at customer's facility.

Custom In-house Training. This is a two or more day training held at the Fishbowl facility in Orem, Utah. You can send as many employees as you like but we recommend you send at least two people.

All training must be conducted by Fishbowl employees.

In order for the above training options to qualify for the **Fishbowl Satisfaction Guarantee**, the training must be purchased either at the time of initial software purchase or within 30 days from the date of initial software purchase. If desired training is purchased after the initial software purchase, but within the 30 days following the purchase of software, there is a 30% price increase on all training purchased due to scheduling complications when not purchased with software. Regardless of the training option selected, all training must be completed within 180 days from the date the training is purchased.

Customers electing to purchase one of the two approved trainings must actively use the Fishbowl Inventory software for 120 days after the final day of training. Following the expiration of the 120-day satisfaction guarantee period, customers will have 30 days to return the software in accordance with the previously stated return policy (section 1.3 of Order Form and Sales Agreement). The satisfaction guarantee is limited to software purchased from Fishbowl and specifically excludes all services, training, and hardware purchased from Fishbowl.

Training Details**Onsite Training Package – We'll come to you****What is included?**

Onsite trainings are two or more days. Talk to your sales representative for specifics on pricing.

Custom In-House Training Package – You come to us**What is included?**

Two or more days in-house classroom-style training for two or more people.

For other training questions please call **800.774.7085 Option #3**

General Satisfaction Guarantee questions pick **Option #2**.



580 E Technology Ave
Suite C2500
Orem, UT 84097

Phone 801.932.1100
Toll Free 800.774.7085
www.fishbowlinventory.com

Fishbowl is the #1 requested inventory control and manufacturing add-on package to QuickBooks!